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Flori Lam has been working as Nurse Consultant in the Pain Team in Kwong Wah Hospital since 2017. She graduated with the Bachelor of Health Science of Nursing in 2003, obtained the Master degree in Counselling in 2006 and Master Degree in Health Management in 2017. Now, she is a student of the Doctoral degree of Business Administration. She has been awarded the Outstanding Staff of QEH in 2015. She is a council member and Treasurer of The Hong Kong College of Perioperative Nursing. Ms. Lam is the Treasurer and the Editorial Broad member of the Hong Kong Pain Society. Ms. Lam has taught in various professional training courses in Hong Kong, Macau and China. Over the years, Ms. Lam has developed rapports with chronic pain patients and multidisciplinary team.